

## The Luxury Shutters co

### Order Confirmation Terms and Conditions for Blinds

Please read through the list below, placing a signature at the bottom of the page.  
Return to The Luxury Shutters Co with your signed Order Confirmation.

#### Specifications

- I understand that no blind will create a 100% blackout situation.
- I understand that my blinds are bespoke and are non-refundable once my order has been placed.
- I understand that, in accordance with health and safety legislation, blinds must be installed with an in-built safety device, such as a chain break connector where the chain is designed to separate under any undue pressure.
- I understand that any changes or missing information, including number of windows, will be held subject to surcharge at the buyer's cost.
- I understand that The Luxury Shutters Co cannot be held responsible for the square-ness of existing windows, doors and walls. The Luxury Shutters Co will aim to fit your blinds to equal out any gaps but are ultimately governed by the window or reveal itself.
- Please confirm by circling below where you would like your blinds installed:  
1) Inside recess 2) Outside recess.
- **VERTICAL BLINDS ONLY:** I confirm that the blinds will bunch to the side stated on this confirmation document.
- **VENETIAN BLINDS ONLY:** I understand that the tilt control must be placed the opposite side from the up-down control, if the up-down control side can be specified.

#### Installation

- I understand and agree that the balance payment for blinds is due the day prior to the installation of goods unless otherwise stipulated in writing.
- Walls and surrounding areas will be free from obstruction on agreed fitting date.
- I understand that installations that cannot be completed on the assigned day through no fault of The Luxury Shutters Co will be subject to additional fitting charges.
- I understand that The Luxury Shutters Co must be made aware of installation cancellation a minimum of 48 hours prior to fitting. Failure to do so will incur a cancellation fee of £100.
- Title to any and all goods, wares and merchandise remains in the Shutter Studio's name until payment is made in full.
- All blinds fitted by The Luxury Shutters Co are subject to a 2 year warranty, starting from the date of installation.